

Hamish Lancaster

CREATIVE. GRADUATE OF AWARD SCHOOL & BACHELOR OF FINE ARTS (ANIMATION) WITH DISTINCTION. STORYTELLER.

Brisbane, QLD

hamish.lancaster@gmail.com
office

A recent Award School graduate with a Bachelor of Fine Arts (Animation) with distinction. Now focused on Art Direction, Copywriting & Creative work. I have worked in Education, Videography, Web & Multimedia Development, Retail, Market Research & Direct Sales.

Experience

Customer Support Representative

Brisbane, Australia
Jan 2022 - Present

Tech Mahindra

Customer Support / Technical Support role.

Market Research Interviewer

Brisbane, QLD, Australia
Nov 2020 - Dec 2021

Q&A Market Research

This role primarily involves market research telephone interviews with members of the public. • I consistently meet KPI's for speed and accuracy.

Market Research Interviewer

Brisbane, QLD, Australia
Sep 2020 - Dec 2021

Queensland Government Statistician's Office

This role primarily involves market research telephone interviews with members of the public. • I consistently meet KPI's for speed and accuracy.

Freelance Creative (Self Employed)

Jan 2001 - Present

- Various Video, Web, SEO, App Development, Graphic Design & Social Media projects (2013-2020)
- Animation for the British Council Youth Activision Kit (2009)
- Documentation of the Water Futures Think Tank (2006)
- 'Staying Alive to Teaching' DVD for QUT (2006)
- Live visuals for the Brisbane City Council 'Art in Public Places' policy launch (2005)
- Live Visuals for "Smashed Eggs" at the Judith Wright Centre (2005)
- Production of Watermark showreel (2004)
- Documentation of Brisbane City Council Living City Project (2004)
- Flash Animation workshops at Kelvin Grove State College (2004)
- Documentation of the Queensland Health Youth Drug Summit (2001)

Support Services Representative

Brisbane, Australia
Oct 2018 - Jun 2020

News Corp Australia

I spent four months working on approval & moderation of newspaper advertising placed online via self-service. This includes checking, moderation of a variety of ads and telephone based online help desk support. I spent a further 18 months working in a Sales Support which included a multitude of tasks including making alterations to ads, taking payment for ads, keeping track of bookings as well as assigning emails.

Intern

Brisbane, Australia
Mar 2019 - Mar 2019

The Edison Agency

This was just a week spent on annual leave from my current job but I have enjoyed every moment.

- Worked on Copywriting for Instagram • Worked on animation for YouTube advertisement
- Worked on mock ups for Facebook animation

Media Sales Consultant

Mar 2017 - Oct 2018

News Corp Australia

This role focused on sales conversations. This involved telephone based inbound/outbound sales, customer service & building and booking classified advertisements for QLD Newspapers.

Market Research Interviewer

Oct 2015 - Mar 2017

Queensland Government Statisticians Office

This role primarily involved market research telephone interviews with members of the public.

- I consistently met KPI's for speed and accuracy.
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Market Research Interviewer

Jun 2012 - Feb 2017

Ipsos

This role primarily involved market research telephone interviews with members of the public.

- Cold calling for a range of surveys.
 - I consistently met KPI's for speed and accuracy.
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Digital Media Officer

Oct 2011 - Apr 2012

QUT

This was a project-based role as part of an Internal Communications Team.

I established a year worth of Digital Signage content targeted at students

through the creation of Motion Graphics based advertisements using

Apple Motion and Adobe After Effects.

Technical Support Specialist

Feb 2010 - Sep 2011

Apple Retail

After working as a Specialist focused on Sales for 8 months, I moved on to Technical Support for mobile devices and Workshops and Personal Training in iLife, iWork and Video applications.

Animation Lecturer/Tutor

Jul 2009 - Jun 2011

JMC Academy

Prepared and Delivered Classes at in 2D Animation, Making Comics & Graphic Novels, Visual Effects & Compositing, Video Production, Preproduction and 3D Animation.

Education

Bachelor of Fine Arts (Animation) with distinction

Feb 2005 - Nov 2008

Queensland University of Technology

GPA: 5.778

Course content included Traditional Animation, Visual Effects for Film and TV as well as Interactive Narratives / Games / Cross Platform Productions.

Bachelor of Creative Industries (Communication Design)

Jun 2002 - Dec 2004

Queensland University of Technology

Completed 2 Years of Communication Design
GPA: 4.929

A mix of Video, Web, Interactive and related Creative Industries subjects.

Master of Advertising (Creative Advertising)

Brisbane, QLD
Jul 2016 - Jun 2017

Queensland University of Technology

I made the 2016 Dean's List for my efforts and gained great skills however this course was discontinued before I was able to complete it as a part-time student.

GPA: 6.667

Advertising Creative: Concept to Campaign (Distinction)

Advertising Creative: Trends in New Media (High Distinction)

Advertising Creative: Copywriting and Art Direction (High Distinction)

Copywriting Course

Aug 2017 - Oct 2017

Communications Council's Adschool

Mark 76%

Grade Distinction

Award School

Brisbane
Apr 2018 - Jul 2018

Communications Council

It's a course about IDEAS. CREATIVE THINKING & the PROCESSES involved in coming up with great ideas & ultimately good ads.

Awards

Awards

- QLD State Finalist National Poetry Slam (2014)
- Winner Cipher Cities university game design competition (2008)
- 1st Prize in the Virtual Arts competition (2002)
- Participant in 'Byte Awards' for students excelling in ICT(2002)
- Winner 2nd place for contributions to Rememory writers community (2001)
- Won the John Mitchell public relations young writers award (1999)

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